

Support At Home (SAH) Fee Schedule



Dale Community Care

Proudly serving the Armadale and Kelmscott communities with excellence in care for over 65 years.

Our Purpose at Dale Cottages

At Dale Cottages, our purpose is to **empower individuals throughout their ageing journey** by fostering connected and engaged lives through local community, care, accommodation, and education.

About Dale Community Care

Dale Community Care is a trusted and experienced provider of **in-home aged care services**, supporting older people in **Armadale and surrounding suburbs**. With over **65 years of service to our community**, we are proud of our reputation for compassionate and personalised care.

As a small, community-focused provider, we offer **tailored and flexible services** designed to meet your evolving needs. Our approach enables older Australians to live independently in their own homes for as long as possible, with the support they need to thrive.

Our Vision

Our vision at Dale Cottages is to create **"an active, caring, and compassionate community in which you can live your life to its fullest."** We are committed to walking alongside you on your ageing journey and look forward to supporting you.

Upcoming Changes to Service Fees

Effective **1 July 2026**, the following service fees will apply to your Support at home package. You may be required to make a **co-contribution** towards your care and services. This contribution will be determined based on:

- The services you receive
- An **income and asset assessment** conducted by Services Australia

If you have any questions or would like assistance understanding these changes, please don't hesitate to contact us.

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Category Clinical Support

Specialised services tailored to your abilities and designed to improve your health and wellbeing, so you can live well at home. Our clinical services are provided by our qualified or accredited health care professionals.

Service Type	Unit of cost	Weekday 7am - 3.30pm	Saturday	Sunday	Public Holiday
Direct Nursing	Hourly	\$189	We will provide you with a quote for your needs and preferences. Once agreed, we will add to your budget and arrange these services.		
	45 mins	\$166			
	30 mins	\$110			
	15 mins	\$69			
Indirect Nursing	Hourly	\$131	N/A		
	45 mins	\$113			
	30 mins	\$77			
	15 mins	\$48			

Everyday nursing consumables are included in this price. However, any specialised products specific to you will be added to your budget.

Allied Health and other therapeutic services	We will provide you with a quote for your needs and preferences. Once agreed, we will add to your budget and arrange these services.				
Care Management	Hourly	\$171 - Direct	\$137 Indirect		
Clinical Care Management	Hourly	\$189 - Direct	\$154 Indirect		

Care Management Fees

Service Australia deducts care management fees at a rate of 10% from your quarterly budget. Dale Community Care can access this funding by providing documentation that shows the care management hours delivered to you by our dedicated Care Partners.

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Category Independent Living

Services to help you manage your daily activities and live safely and independently.

Service Type	Unit of cost	Weekday 7am - 8pm	Saturday	Sunday	Public Holiday
Personal Care (can include medication administration)	Hourly	\$120	\$173	\$203	\$240
	45 mins	\$92	\$132	\$158	\$184
	30 mins	\$71	\$102	\$120	\$142
	15 mins	\$45	\$65	\$76	\$91
Safety Checks	15 mins	\$45	\$65	\$76	\$91
Respite in the home	Hourly	\$120	\$173	\$203	\$240
Social support ONLY	Hourly	\$120	\$173	\$203	\$240
Social Support with Transport (less than 10kms)	Hourly	\$132	\$185	\$216	\$252
Social Support with Transport (10 - 20kms)	Hourly	\$159	\$212	\$242	\$279
Social Support with Transport (20 - 30kms)	Hourly	\$175	\$228	\$258	\$295
Social Support with Transport (more than 30kms)	Hourly	\$193	\$246	\$277	\$313

Medical Appointments that require a Home Care Assistant in attendance will be the same price as Social Support with Transport and appropriate KMs.

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Service Type	Unit of cost	Weekday 7am - 8pm	Saturday	Sunday	Public Holiday
Transport only with a HCA (less than 10km)	Hourly	\$132	\$185	\$216	\$252
	45 mins	\$104	\$144	\$168	\$196
	30 mins	\$83	\$114	\$132	\$154
	15 mins	\$58	\$77	\$88	\$103
Transport only with a HCA (10km - 20km)	Hourly	\$159	\$212	\$242	\$279
	45 mins	\$131	\$171	\$195	\$223
	30 mins	\$110	\$141	\$159	\$181
	15 mins	\$84	\$104	\$115	\$130
Transport – Indirect (Taxi or Ride share service) We will provide you with a quote for your needs and preferences. Once agreed, we will add to your budget and arrange these services					

Allied Health, some cleaning and Gardening are provided by our associate providers that have been diligently checked to ensure they meet our standards and hold the correct clearances and registrations necessary for their roles.

CANCELLATIONS—Life happens, and things change, we understand this. In line with Government Funding Rules you are now required to give us **at least 2 days** notice of a cancellation to avoid your budget being charged for this service.

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Category Everyday Living

Support services to assist you with daily tasks, including meal preparation by staff and outsourced gardening, helping you live safely and independently.

Service Type	Unit of cost	Weekday 7am - 8pm	Saturday	Sunday	Public Holiday
Domestic Assistance (this can include Laundry and light general house cleaning)	Hourly	\$120	\$173	\$203	\$240
	45 mins	\$92	\$132	\$158	\$184
	30 mins	\$71	\$102	\$120	\$142
	15 mins	\$45	\$65	\$76	\$91
Shopping with Transport (less than 10km)	Hourly	\$132	\$185	\$216	\$252
Shopping with Transport (10 - 20km)	Hourly	\$159	\$212	\$242	\$279
Meal preparation	Hourly	\$120	\$173	\$203	\$240
	45 mins	\$92	\$132	\$158	\$184
	30 mins	\$71	\$102	\$120	\$142
	15 mins	\$45	\$65	\$76	\$91

Meals outsourced such as Home Chef or Lite'n'Easy will be quoted based on your assessed needs and preferences. Once agreed, we will add it to your budget.